

PATIENT RIGHTS AND RESPONSIBILITIES

As a patient you have certain rights and responsibilities. We recognize that a respectful relationship between the physician and the patient is the foundation of proper medical care.

Patients have the right to:

- Receive humane care and treatment, with respect and consideration
- Privacy and confidentiality when seeking or receiving care except for life threatening conditions or situations
- Confidentiality of your health records
- Receive accurate information concerning diagnosis, treatment, risks involved, and prognosis of an illness or health related condition
- Ask about reasonable alternatives to care
- A second professional opinion regarding one's health care and treatment
- Participate actively in decisions regarding one's health care and treatment
- Be informed about any legal reporting requirements regarding any aspect of screening or care

Patients have the responsibility to:

- Provide complete information about one's illness/problem, to enable proper evaluation and treatment
- Ask questions so that an understanding of the condition or problem is ensured
- Show respect to health personnel and other patients
- Reschedule/cancel an appointment so that another person may be given that time slot
- Pay bills in a timely manner
- Use prescription or medical devices for patient only
- Inform the physician if a condition worsens or an expected reaction occurs from a medication
- Following the instructions and advice of your physician. If you refuse treatment or do not follow the instructions or advice, you must accept the consequences of your decisions.